

Support Towards Scuba Diving Tourism in the Maltese Islands – FAQs

A. Section | General

A.1. When will applications be open?

Applications can be submitted as of Friday 23rd April 2021 and will remain open until funds are available.

A.2. Who should I contact if I have a query?

This scheme is being administered by the Malta Tourism Authority. You can reach us on divingscheme@visitmalta.com or alternatively call MTA Head Office Reception on +356 2291 5000. Your call will then be diverted to one of our team members. Kindly note that our offices are open from Monday to Friday from 09:00 – 16:00hrs (CEST). Enquiries over the weekend can be forwarded on the above email address for one of our team to then get in touch with you directly in due course.

A.3. Who can apply for the scheme?

Any tourist that is visiting the Maltese Islands between 1st June 2021 and 31st December 2021 and who is not residing in Malta.

A.4. How much funds are available for this scheme?

€750,000 (Seven hundred thousand Euro)

A.5. How much funds are allocated for applicants through this scheme?

An applicant will get a voucher of €100 that can be redeemed for any diving activity from licenced diving centres.

B. Section | Terms & Conditions

B.1. Can I exchange the voucher for money?

No, vouchers cannot be exchanged for money.

B.2. Can I use half of the voucher now and use the other half another time?

No, the voucher would need to be spent at one diving centre, at one go.

B.3. Till when can I use these vouchers?

These vouchers are valid up to 31st December 2021.

B.4. Can I redeem someone else's voucher?

No, the voucher will be redeemed once a valid passport is shown which has to be identical to the name on the voucher.

B.5. Can I apply for the scheme if I am already in Malta?

No, the application needs to be submitted prior your travels to the Maltese islands.

C. Section | Applications Stage

C.1. How long will it take to fill in and submit the online form?

It should take no longer than 10 minutes to complete. Once you start the application please ensure to complete it as it is not possible to save the form. An application is only considered 'submitted' when it has been fully filled in.

C.2. How will I know that the application has been submitted?

The application is submitted once you receive the automated confirmation message. Should you not receive an email acknowledgment within three (3) working days, kindly contact us directly on divingscheme@visitmalta.com.

C.3. I noticed that I made a mistake after submitting the form, what should I do?

All you must do is re-submit your form and add a note in the form under the heading 'Additional Details'. The second form will supersede the first one.

C.4. Can I apply if I have not booked a flight to Malta yet?

No, proof of a flight purchased from any country to Malta and a returning flight would need to be submitted for your application to be considered.

C.5. Do I need to present any documents at application stage?

Yes, you would need to present a copy of the passport (or identification document) and flight booking details.

The information contained herein is intended for guidance purposes only. The guidelines shall be applicable as from 23rd April 2021 and can be reviewed or updated at the discretion of MTA.